

DID YOU KNOW???

- ◆ The Eastern Cape Gambling & Betting Board (ECGGB) licenses, regulates and taxes all gambling (except lotteries) in the Eastern Cape.
- ◆ Every gambling machine at the three casinos licensed by the ECGGB (Boardwalk, Hemingways & Wild Coast Sun) has a minimum theoretical return to player (RTP) of 80% while the actual RTP of licensed gambling in Eastern Cape is over 90%. This means that for every R 100 played by the public as a whole, over R 90 is returned to the public as a whole (before VAT);
- ◆ The ECGGB conducts regular inspections and audits of all its licensees, including casinos, bookmakers and totes.
- ◆ The ECGGB registers all relevant gambling devices and does not allow a machine or device to be used unless it has been type-certified as meeting the SABS 1718 standard and, in the case of machines, meets the minimum theoretical RTP.
- ◆ The ECGGB checks every machine before it begins operation, after any major configuration changes and randomly thereafter.
- ◆ A licensee cannot alter a machine's payout ratio without the ECGGB's knowledge and approval.
- ◆ The ECGGB can monitor machine access by licensees and actual results for any given machine at all three casinos from its office in East London, and the casino monitoring system must comply with the SABS standard.
- ◆ If a gambling operator cannot show you a licence, it is not licensed or regulated.
- ◆ It is a crime to gamble with an unlicensed commercial gambling operator.
- ◆ Internet gambling on machines, tables or virtual sports is illegal in the Eastern Cape.
- ◆ Placing an internet or telephone bet with a totalisator or bookmaker licensed in Eastern Cape or any other province of South Africa is not illegal.
- ◆ You can lodge a complaint against a licensee or anonymously report illegal gambling to the ECGGB
- ◆ You can contact the counsellors of the National Responsible Gambling Programme 24 hours a day toll free on 0800 006 008.
- ◆ You can apply to the ECGGB to have your name, or, in certain circumstances, that of another person, added to a list of persons whom licensees must not allow to gamble.
- ◆ You can find out more at www.ecgbb.co.za or can contact the ECGGB by telephone (043-_____) facsimile (043-_____) or e-mail (nwabisam@ecgbb.co.za).